

**Insurance for Department for Environment and Water (DEW)  
directed volunteers**

DEW is required to provide volunteers working under its direction on approved activities with a safe work environment and insurance under the *Work Health and Safety Act 2012*. The South Australian Finance Authority (SAFA) is the captive insurer for the Government of South Australia.

Any individual volunteer(s) or volunteer group participating in approved DEW activities (i.e. approved by regional management), regardless of the location, will be provided with insurance and public liability cover by DEW. This is 'activated' through DEW employees utilising the Volunteer Safety Procedure (VSP).

Volunteer insurance cover is not unconditional. It is approved for specific activities and is reviewed and endorsed on a case-by-case basis, usually annually.

Where a group works independently of DEW, but their activities contribute to DEW business, or take place on DEW managed land, a PCBU form or MOU is used between parties to define responsibilities, safety procedures and notably insurance.

If you have questions, or need assistance with how to make a claim, contact your DEW employee contact, or email the volunteer unit - [DEWVolunteers@sa.gov.au](mailto:DEWVolunteers@sa.gov.au).